

Case Study: How a Multi-Billion Dollar Corporation Reaped Major Cost Savings in an Internal Investigation Leveraging Casepoint

A Semiconductor Corporation Utilizes Casepoint's Advanced Analytics to Conduct an Internal Investigation

Overview

A large multinational semiconductor company needed assistance with an internal investigation. Internal investigations pose their own unique challenges compared to other types of legal reviews such as litigation, compliance, or privacy.

For example, in a litigation review, the objective is to proceed from a reasonably known set of facts, locate a set of relevant documents, and determine whether those documents relate to the underlying fact pattern. Whereas with an internal investigation, the objective is to determine whether a fact pattern exists by looking for key documents and data points that confirm witness statements or build a story.

Challenges unique to internal investigations may include:

- Limited client budget.
- Tight time constraints so that a client can quickly assess risk (if any), report out, escalate accordingly or close out the investigation.
- Finding key documents quickly with uncertainty documents that support or deny the subject matter being investigated even exist.
- Foreign language documents significantly increase review time and costs especially without the right eDiscovery technology or review team.

The Challenge

This case had many of the typical challenges of an internal investigation:

- 60,000 documents to review, most of which were in Japanese.
- The client's biggest concern was the total cost of the review.
- Less than 2 week time constraint to complete review and report back.
- No certainty that any documents existed to support the subject being investigated.
- A majority of the documents being reviewed were in Japanese. Foreign language documents can increase the cost of review due to the need for foreign language translation, contextual relevance review (does the translation factor in geo-social context), and quality assurance reviews.

Client Profile

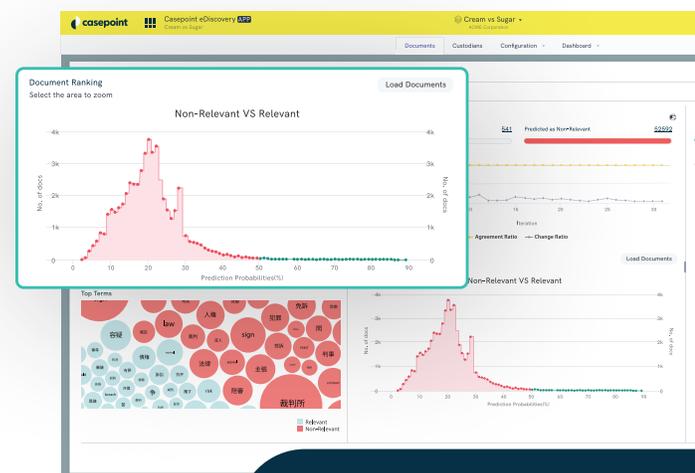
- Multi-billion dollar corporation in the semiconductor industry
- 10,000+ employees across 50+ offices around the world

Solution Profile

- **Technology Solution:**
Casepoint eDiscovery
- **Managed Review Solution:**
Level 2 Legal

Case Profile

- An internal investigation involving 60,000 documents, a majority of which were in Japanese
- The client had limited time and budget





The Impact

Overall, the matter was a tremendous success, with the most noteworthy benefits being significant cost savings and faster case assessment.

This major semiconductor company was able to save \$175,000 - \$200,000 in eDiscovery costs. What contributed to large cost savings?

- Casepoint's CAL is part of our standard eDiscovery solution at no additional cost. Without Casepoint's CAL, L2L would have had to:
 - Run search terms in English and separately in Japanese.
 - Compare search results from each language, test variations based on each set of results, make revisions, and review sources in each group by comparing/contracting review work products.
 - They would have also had to hire local counsel to weigh in on localization (if words used were typical for the industry, geography, social, and cultural context).
- Casepoint's CAL also allowed L2L to use fewer review attorneys instead of a typical team of 6-8 reviewers for a matter of this size and scope (especially given the large amount of Japanese language documents).
- The combination of Casepoint's CAL technology and L2L's seasoned review team allowed them to complete the review within a week with significant cost savings.



"Casepoint's Advanced Analytics features, also known as CaseAssist, saved our team a tremendous amount of review time, and saved our client close to \$200,000 dollars in review costs. We plan to use CaseAssist Active Learning (CAL) in as many cases as we can. It brings indisputable value to corporations that are already looking for ways to trim legal spend and leverage artificial intelligence-based technology."

Greg Moreman

Director, Client Services at Level 2 Legal

